

Job Opportunity for Desktop/IT Support Specialist

Silvus Technologies is a fast-growing, wireless engineering company located in the heart of West Los Angeles. Founded in 2004, Silvus has developed and produced multiple generations of its StreamCaster line of MIMO radios – the most technologically advanced Mobile Ad-Hoc Networking (MANET) solution available. In addition to our successful MANET product line, Silvus also conducts ground breaking research in the area of wireless data. Our technical team members possess very strong interdisciplinary capabilities and have provided innovative solutions to a broad range of important challenges for customers in military communications, law enforcement, public safety, commercial broadcasting, unmanned/drone systems and more.

The Opportunity

Silvus Technologies is seeking an **IT specialist** to assist with Desktop/Laptop workstation support.

- **Must be a U.S. Citizen**

Technical Responsibilities

- Respond to Help Desk IT support tickets
- Perform maintenance, backup and troubleshooting on Desktop and Laptop systems
- Assist employees with computer and networking issues.

Qualifications

- **Must be a U.S. person** (permanent resident or citizen) due to clients under government contract and able to pass a background check
- General PC skills in a Windows environment required, Linux skills are highly desirable
- Experience installing/uninstalling and licensing/de-licensing enterprise software
- Associates Degree, in-progress Bachelors Degree or 3+ years experience in an IT support role is a plus
- Experience working in a small, fast paced R&D environment is a plus

Contact Information

Qualified candidates should send their resume to jobs@silvustechologies.com.